

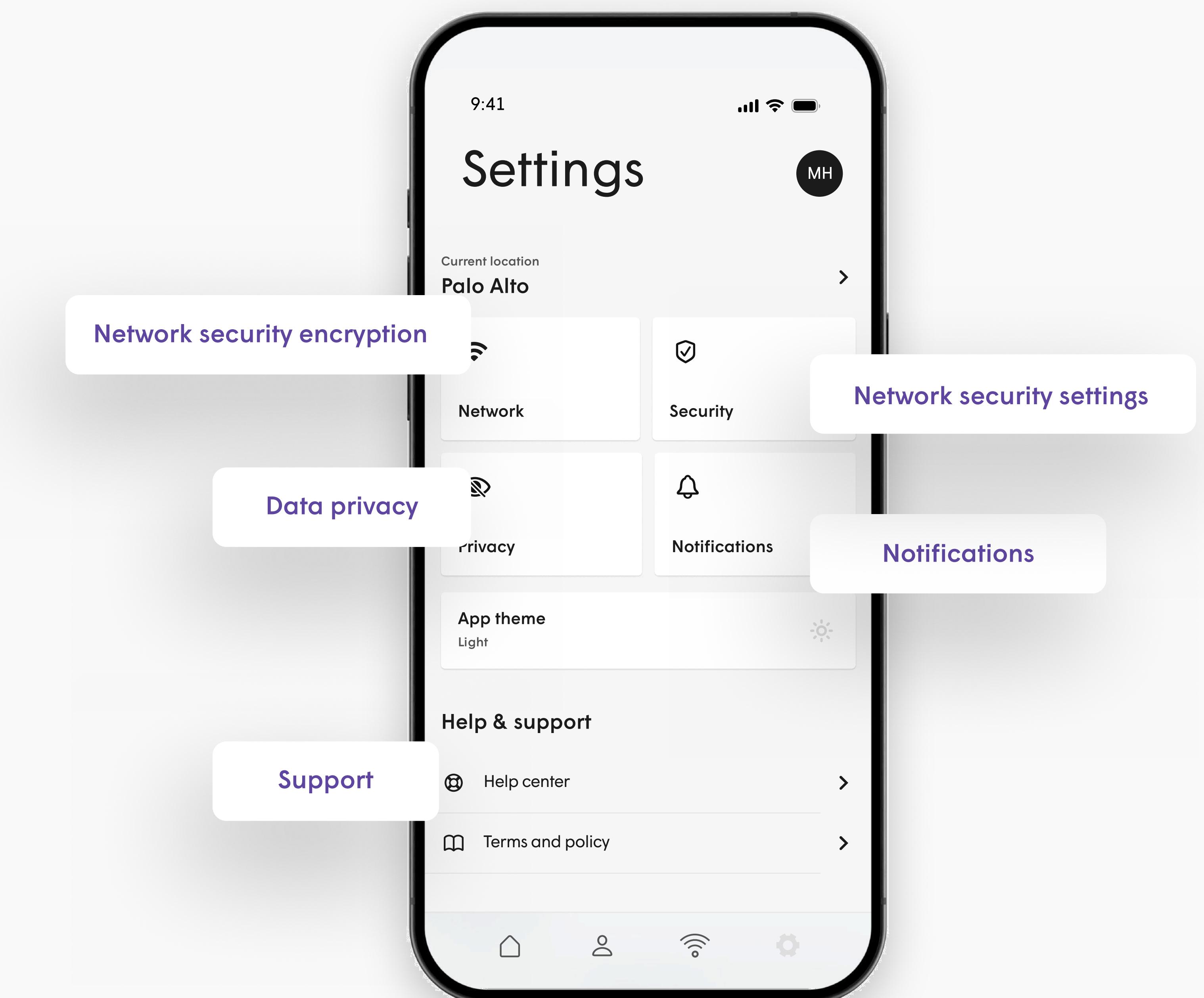
Getting Started Guide

You have chosen the optimal WiFi experience with whole home coverage, real-time protection, and a suite of features to help you get the most out of your network.

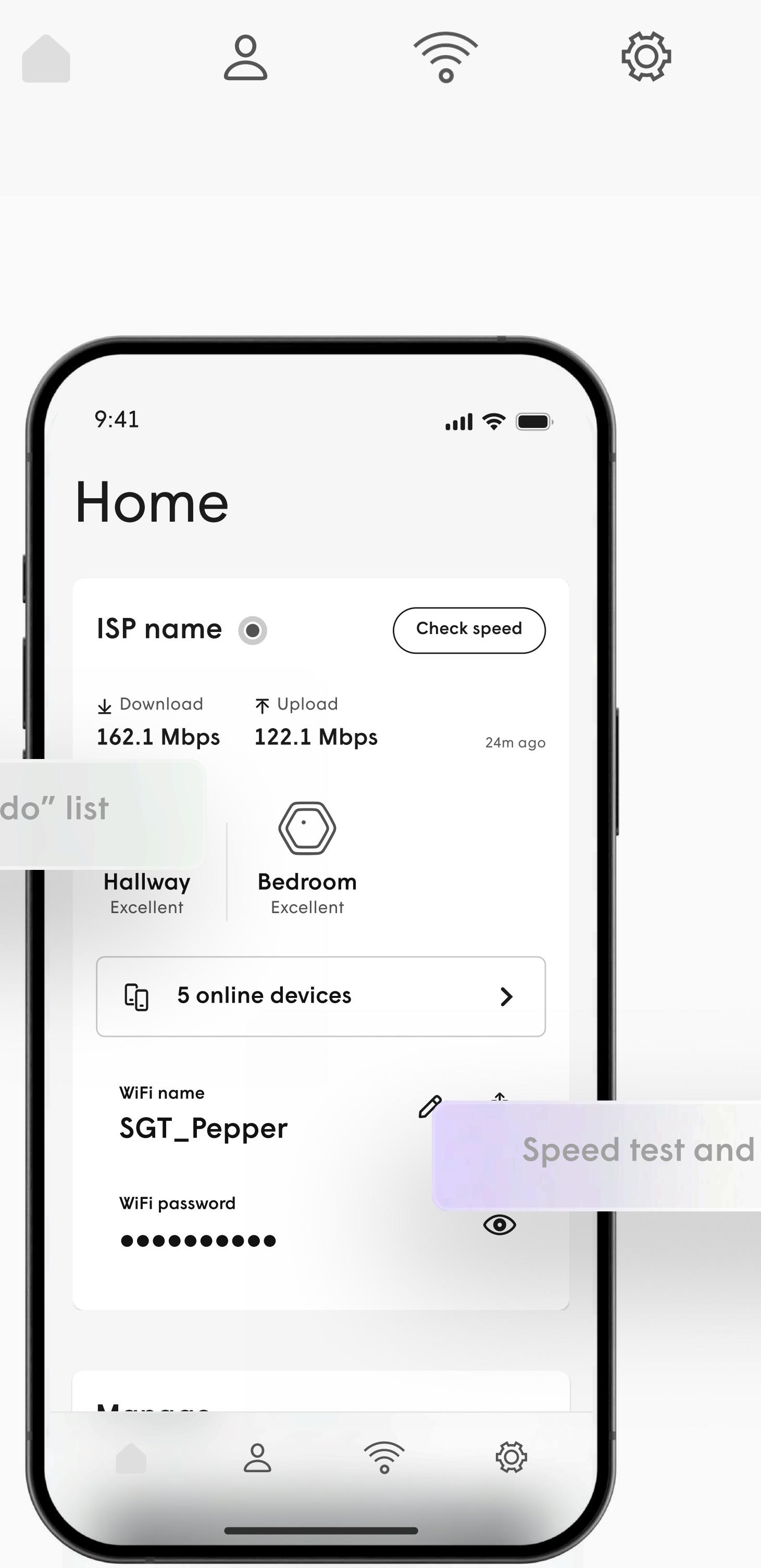


Plume Home is the only app you need

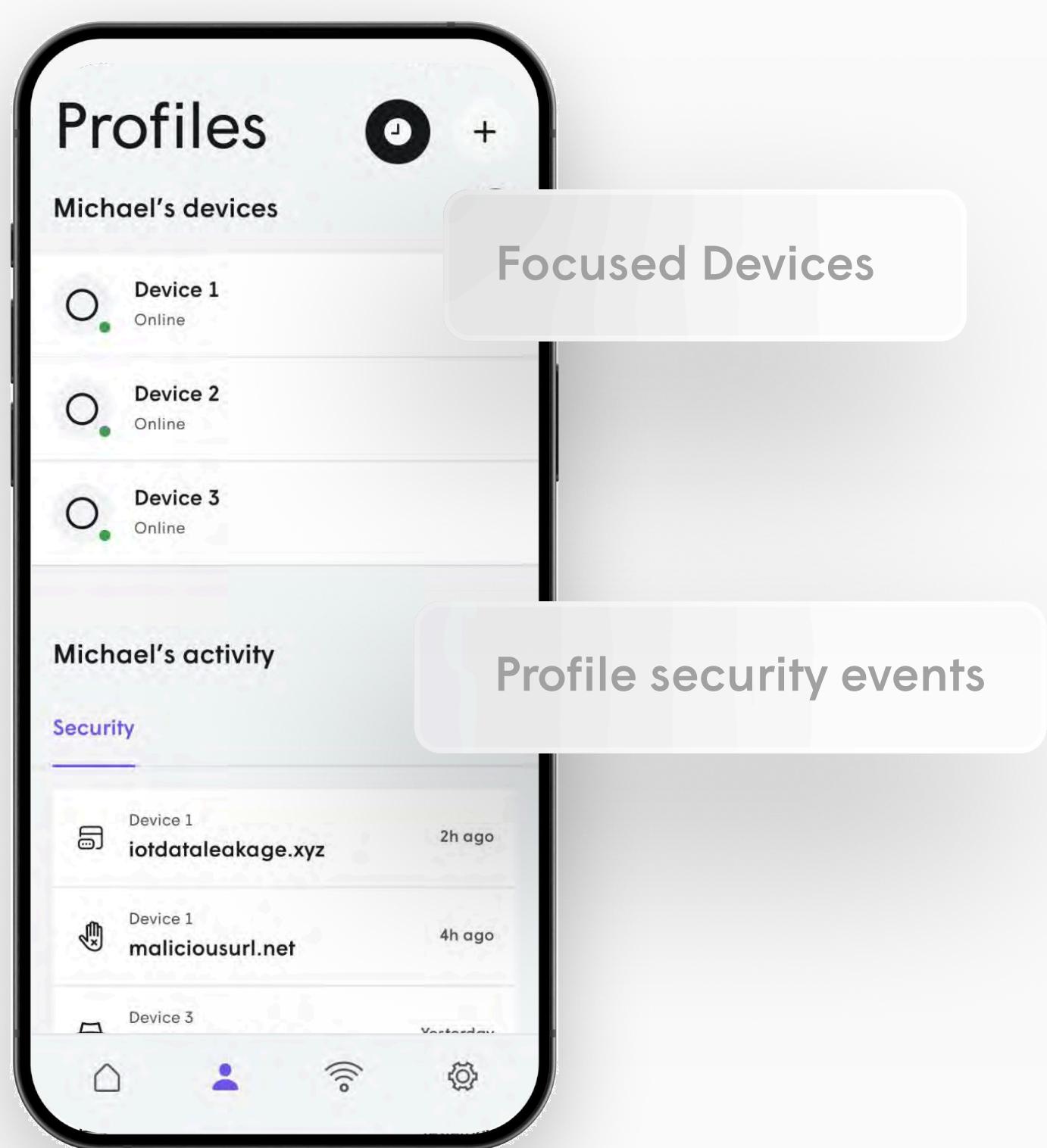
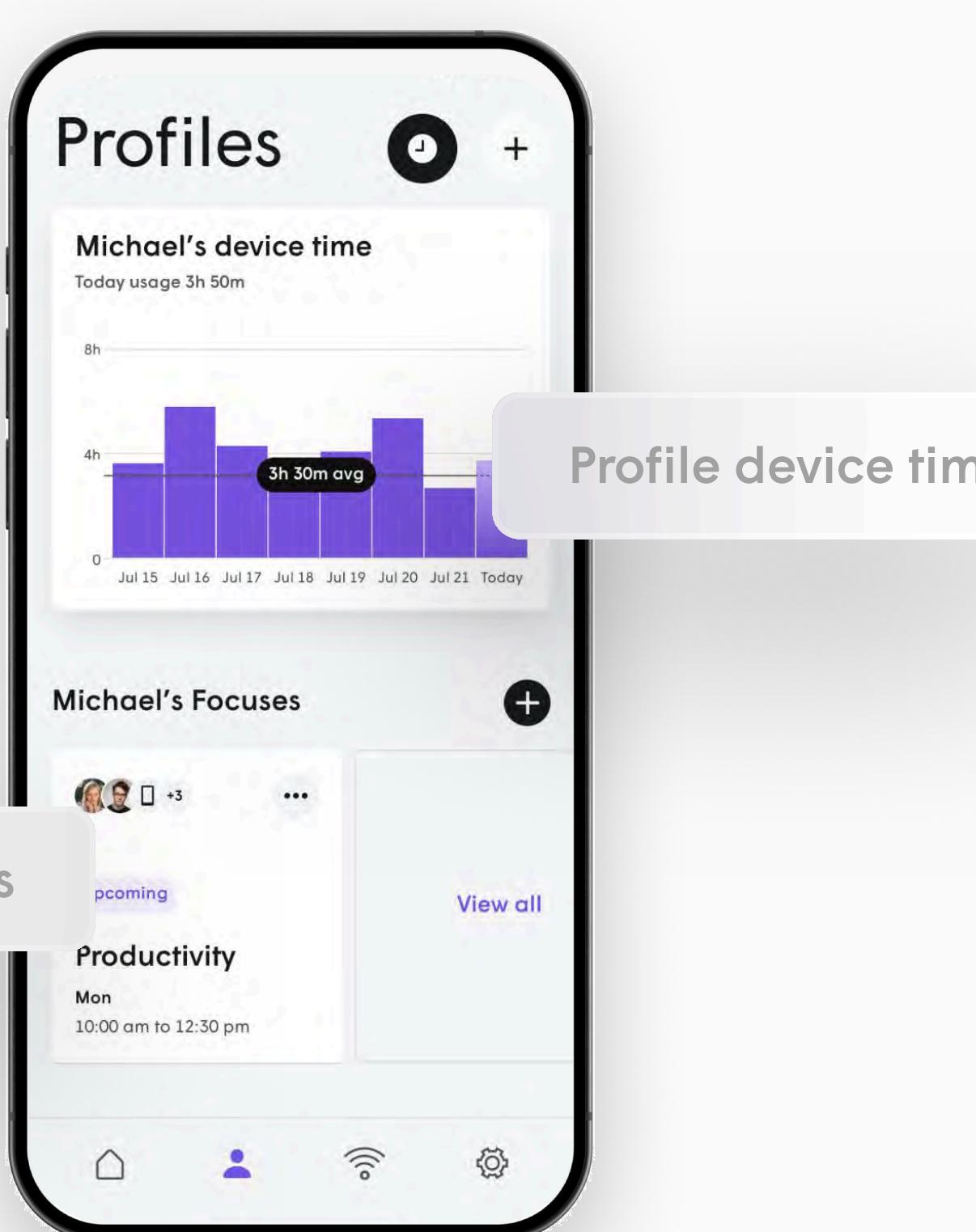
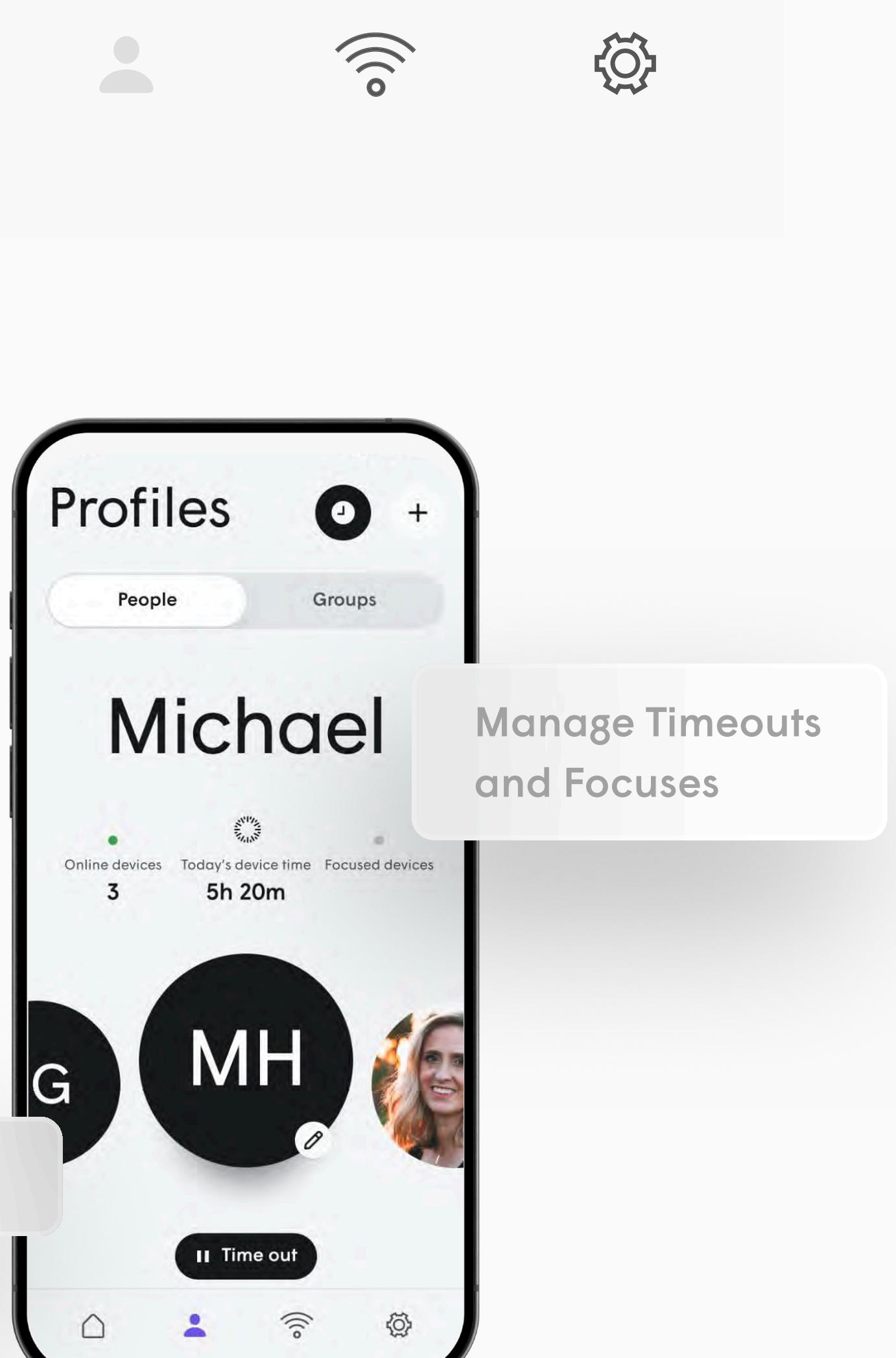
- Set up Profiles for people and groups of devices
- Check the performance of your network, devices and apps
- Boost bandwidth when you need it
- Set offline schedules or internet pauses for Profiles
- Secure your network by blocking malware, spyware, phishing and unwanted ads



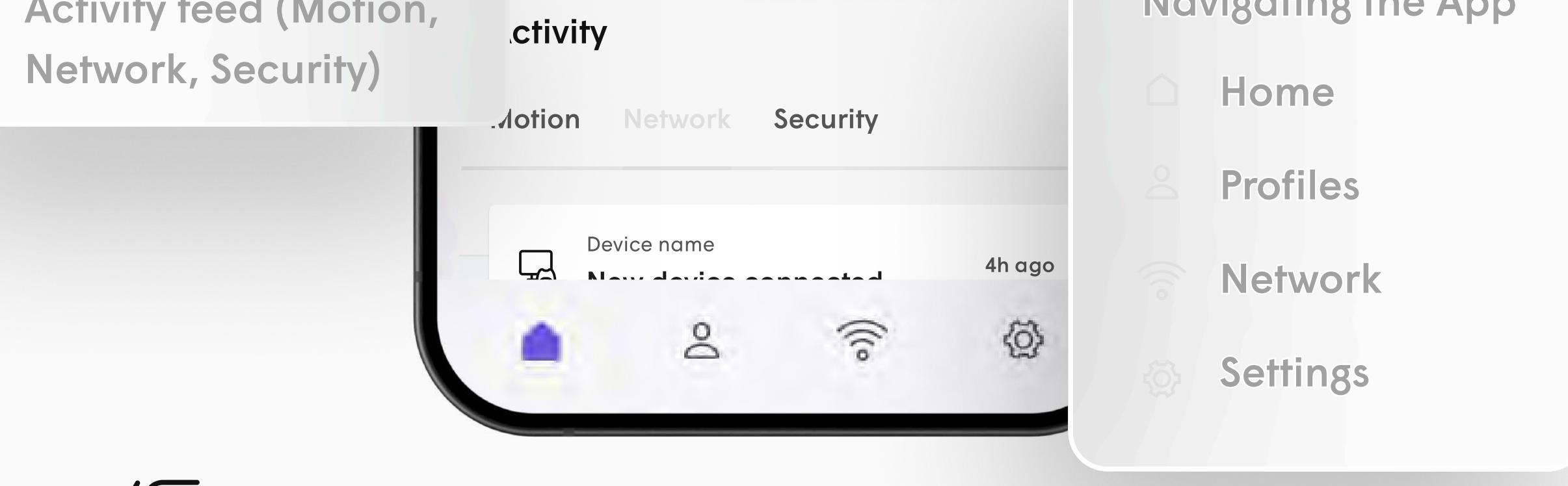
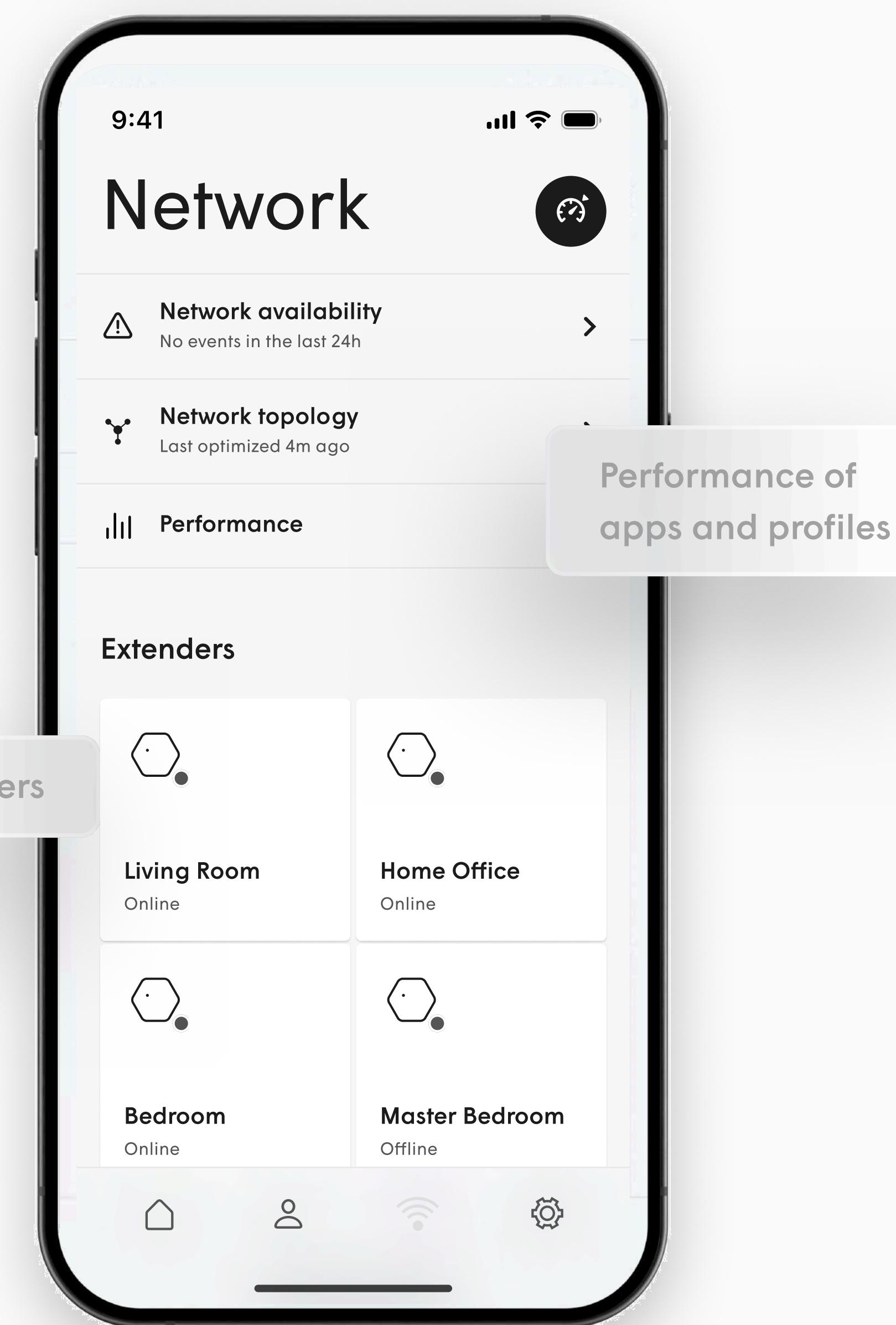
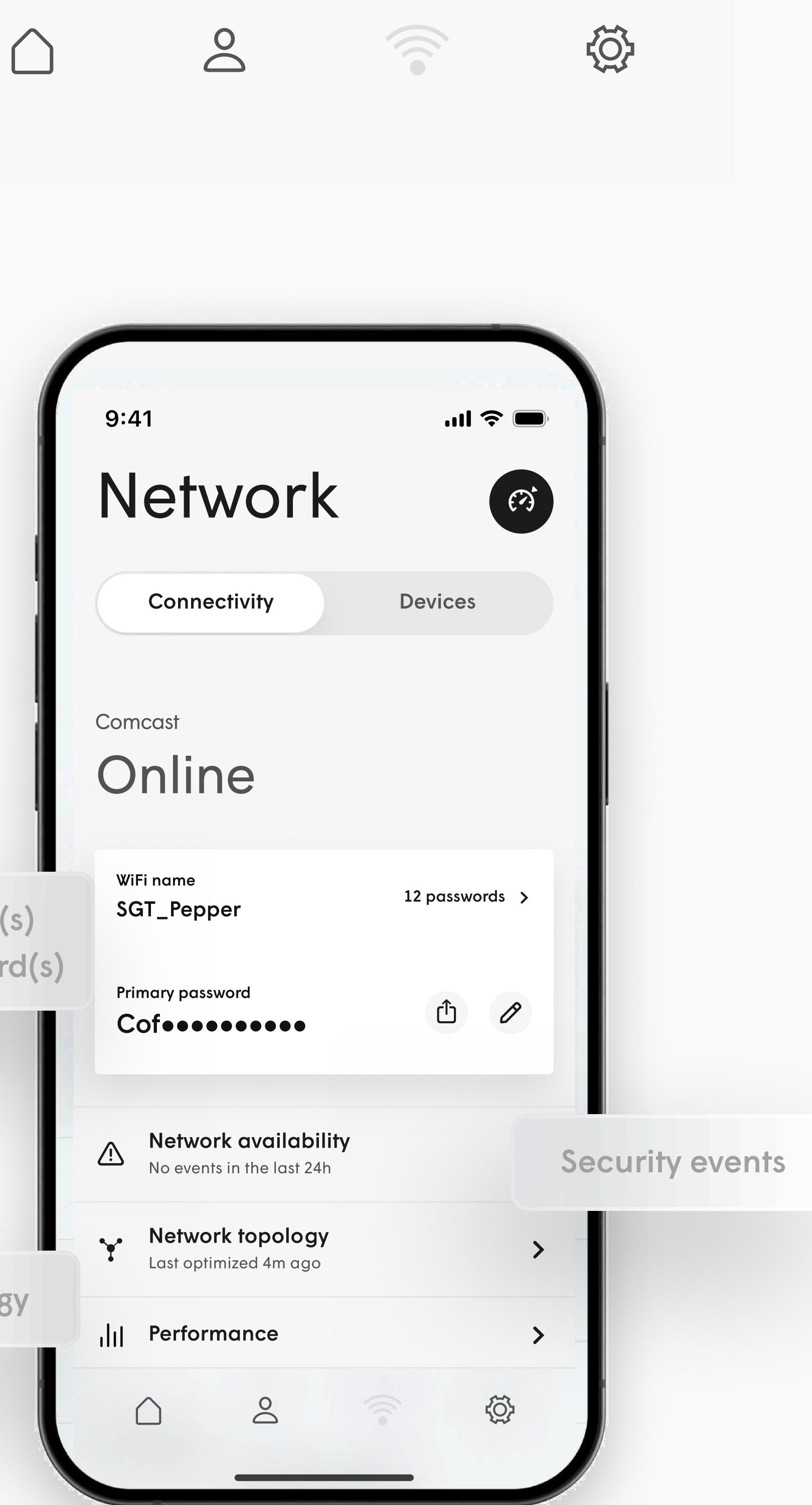
Home



Profile



Network

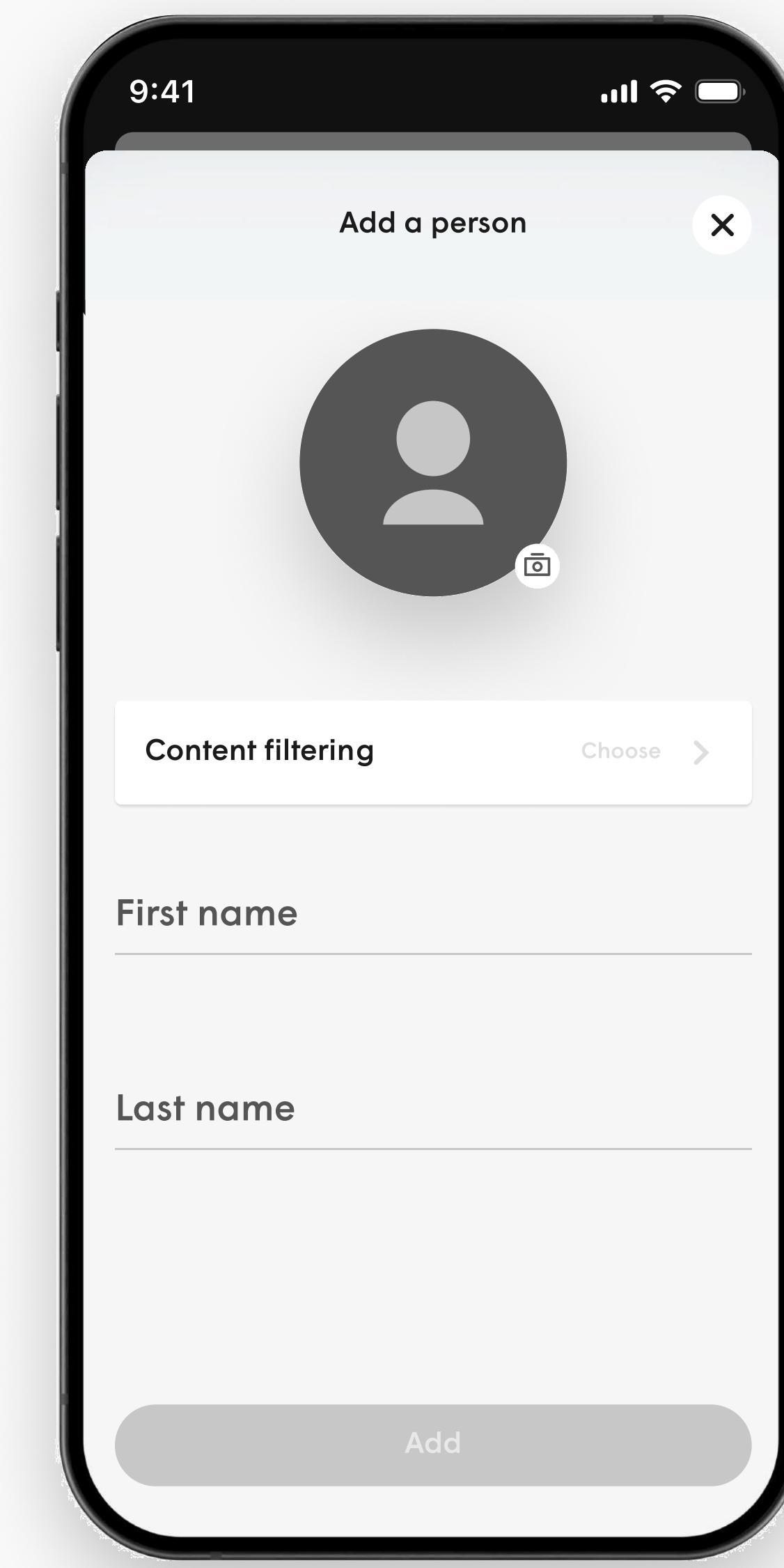


Taking action in the Plume Home App

Managing your network has never been easier.

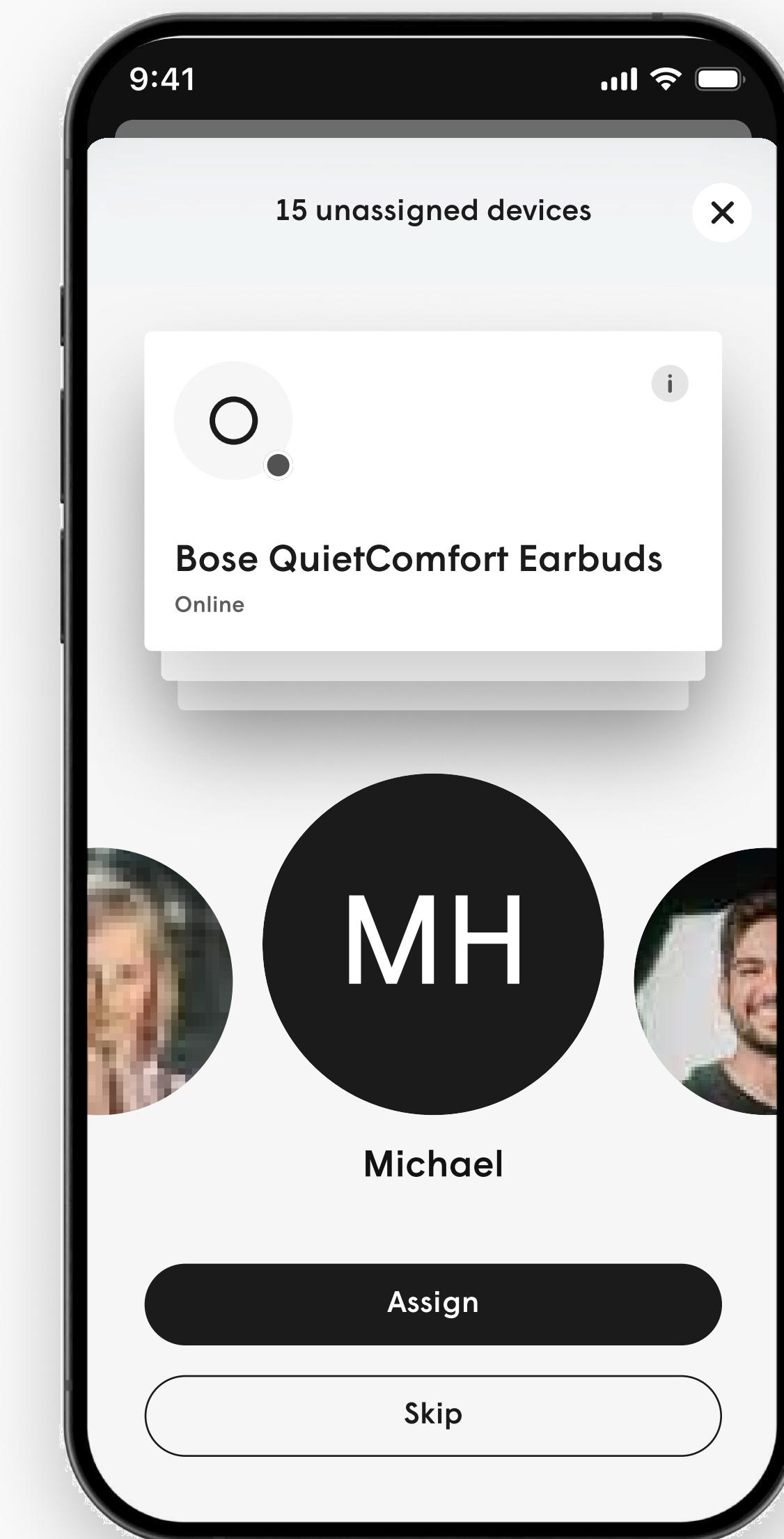
Setting up a Profile

- 1 Tap the “Profiles” icon at the bottom of the home dashboard.
- 2 Tap the “+” button at the top-right corner of the Profiles screen.
- 3 Tap on the placeholder image and follow the instructions to add a Profile image.
- 4 Select your preference for content filtering (restricted, moderate, light, or none).
- 5 If inviting a user, tap “Invite to Plume Home app” and set permissions (read-only or full access).
- 6 Finish setup by tapping “Add” or “Add & invite”



Managing devices

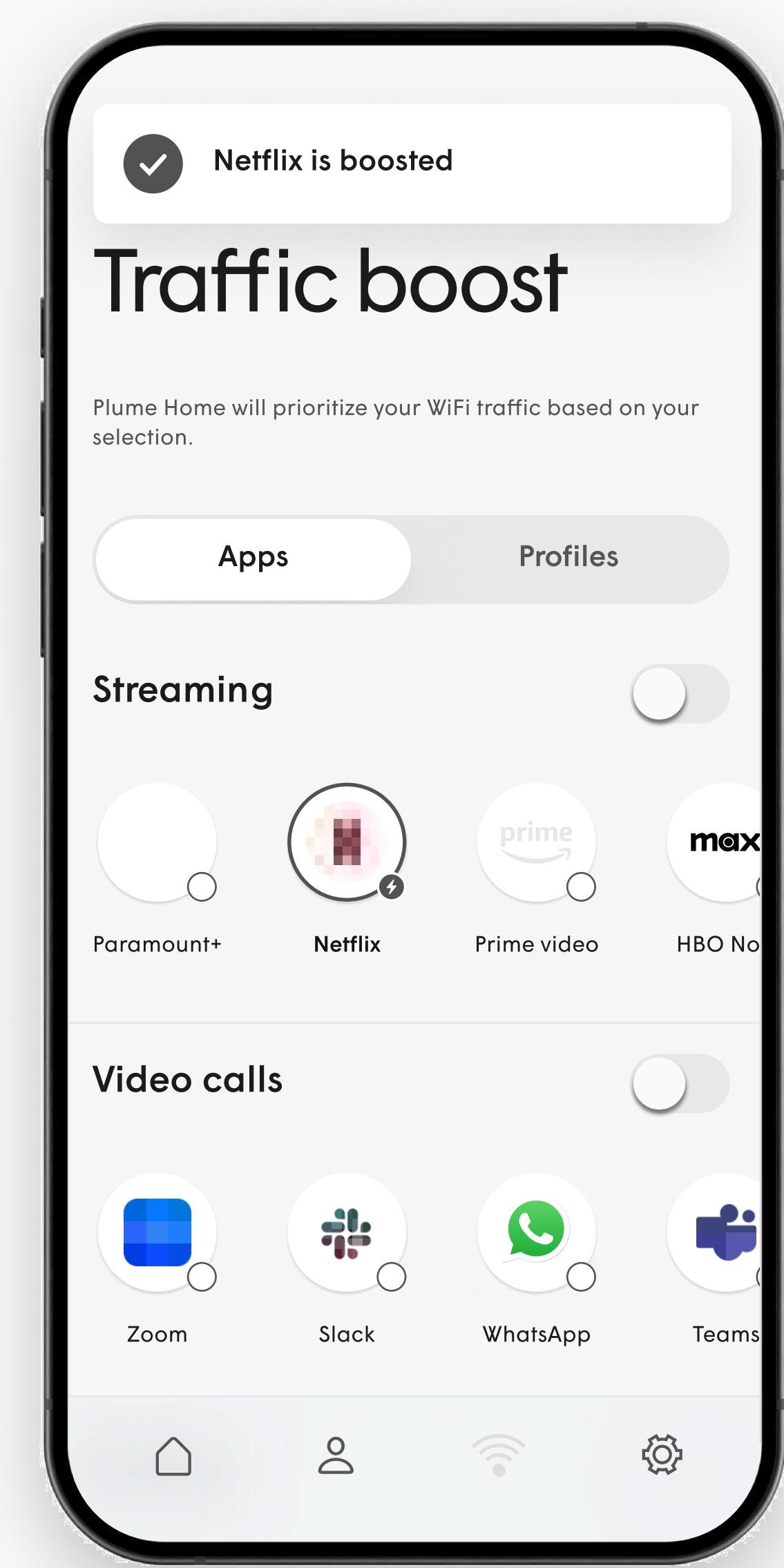
- 1 Open the Network or Profiles tab. Unassigned devices will also be listed on the Home dashboard.
- 2 Select a device from the device details section of the Profile or Network tabs. If assigning from the home dashboard, drag a device card to a selected profile.
- 3 Tap on “Assign to a Profile” from the device details in the Network screen. Or, click the arrowed people icon to add or reassigned a device from Profiles.
- 4 Swipe or tap the ‘Skip’ option to toggle through available device cards and then drag the chosen device into the Profile tile or tap “Assign”.
- 5 To edit or unassign a device, tap on the ellipsis menu (...) in the Network screen or Profiles screens once a device is selected. This is where you can also edit a device name.



Prioritize a Traffic or Home Security Boost

Traffic Boost

- 1 Tap the "Traffic Boost" icon from the Home dashboard or under the Network page.
- 2 Tap the "Apps" header tile to boost specific categories or individual apps, or select Profiles to boost specific profiles and their assigned devices. It is also possible to prioritize a single device.
- 3 Select a time limit of 3 hours, 6 hours, or until the end of the day. You will see this change reflected in the Traffic Boost title cards in the Home dashboard and Network pages.

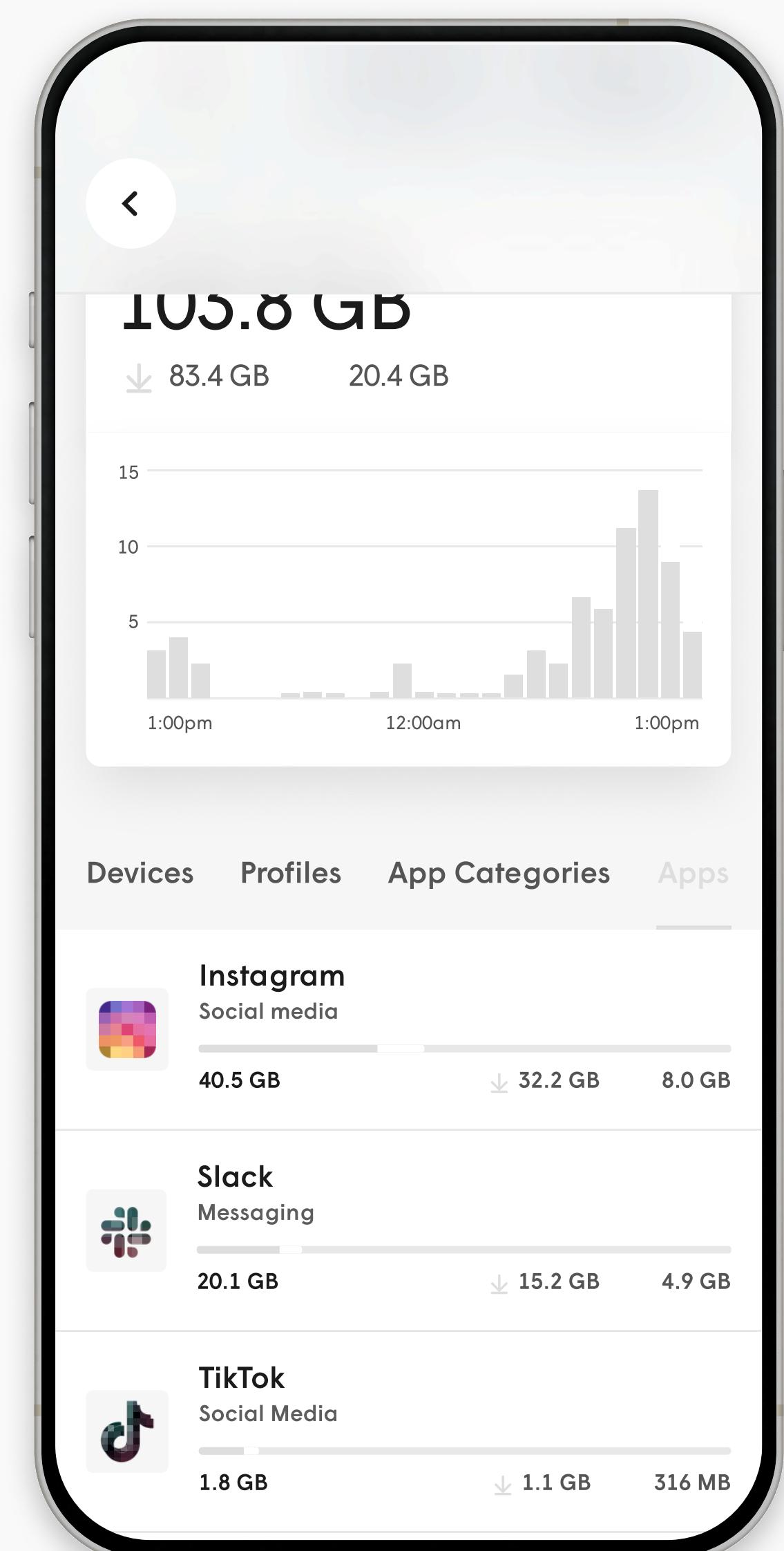


Home Security Boost

- 1 From the Settings page, tap the "Security" tile.
- 2 Enable the toggle for Home Security Boost, which will activate once all primary assigned devices have left the home.

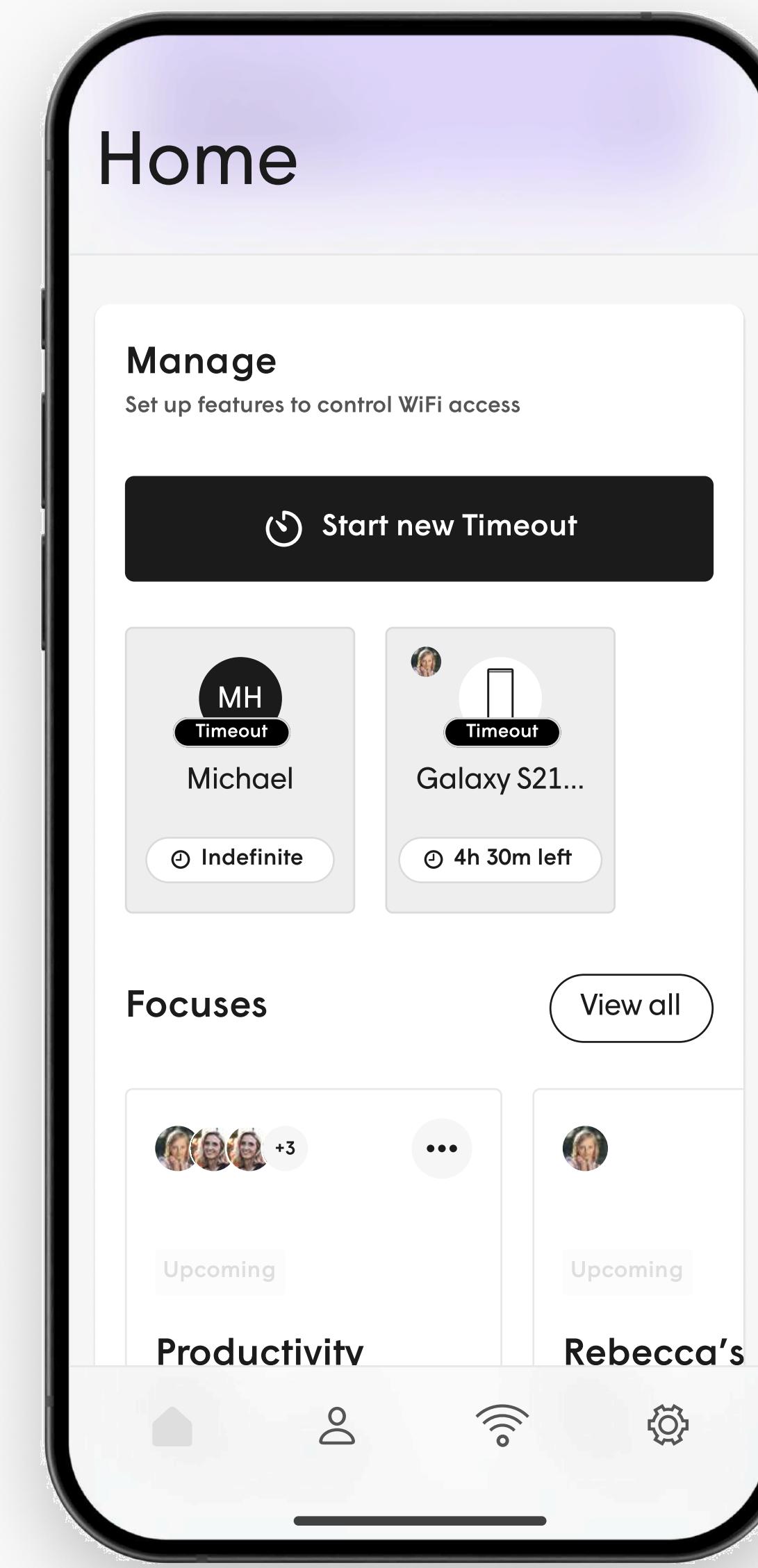
Viewing Network Usage

- 1 Open the "Network" page.
- 2 While in the "Connectivity" tab, scroll down and select "Usage".
- 3 Use the filters (24h, 7 days, 30 days) to change the data displayed on the page.
 - Total usage for the entire network is displayed as a bar graph at the top of the page.
 - Tapping on a bar in the graphs highlights the data usage for that specific time period.
 - The data usage lists below (Devices, Profiles, App categories, Apps) further filter the data.
- 4 Tap a device in the list to open a "Device usage" page with usage details of that particular device.
- 5 Tap a profile in the list to open a "Profile usage" page with usage details for that profile.



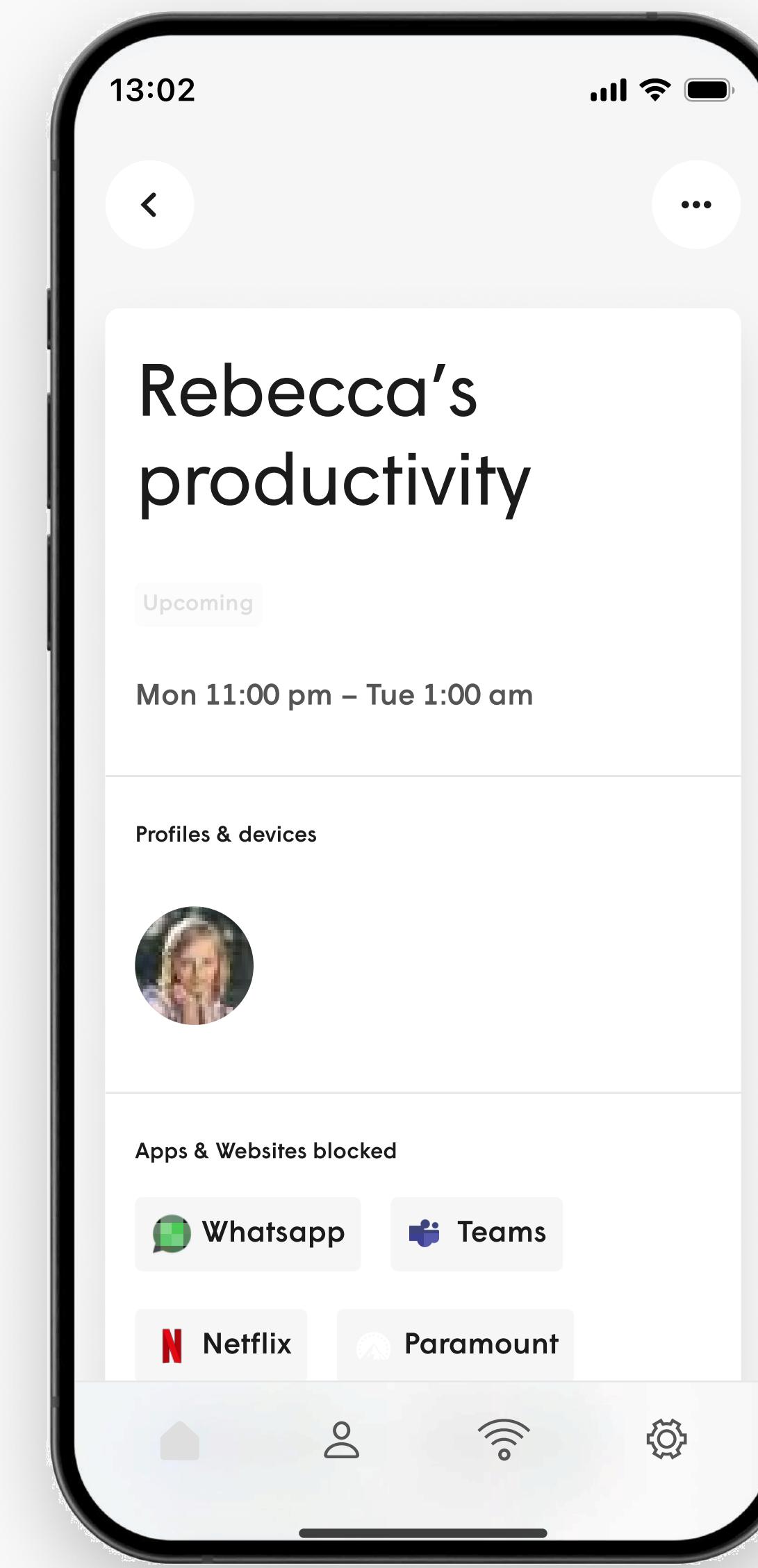
Scheduling a Timeout

- 1 Tap "Start a new Timeout" in the Manage section of the Home dashboard.
- 2 Select the Profile that the Timeout will be applied to. Expanding a Profile or the "Unassigned devices" group allows you to select an individual device.
- 3 On the following screen, choose the duration of the Timeout from the options. An "Indefinite" Timeout continues until manually ended. The "Custom" option allows you to set any duration in 1 minute increments up to a maximum of up to 23 hours and 59 minutes.
- 4 Tap "Start Timeout".
- 5 All active Timeouts and their remaining time are displayed in the Manage section of the Home dashboard until they expire. Tapping any active Timeout allows you to modify the duration or manually end the Timeout.
- 6 Timeouts can also be initiated or modified directly from any Profile or Device detail screen.



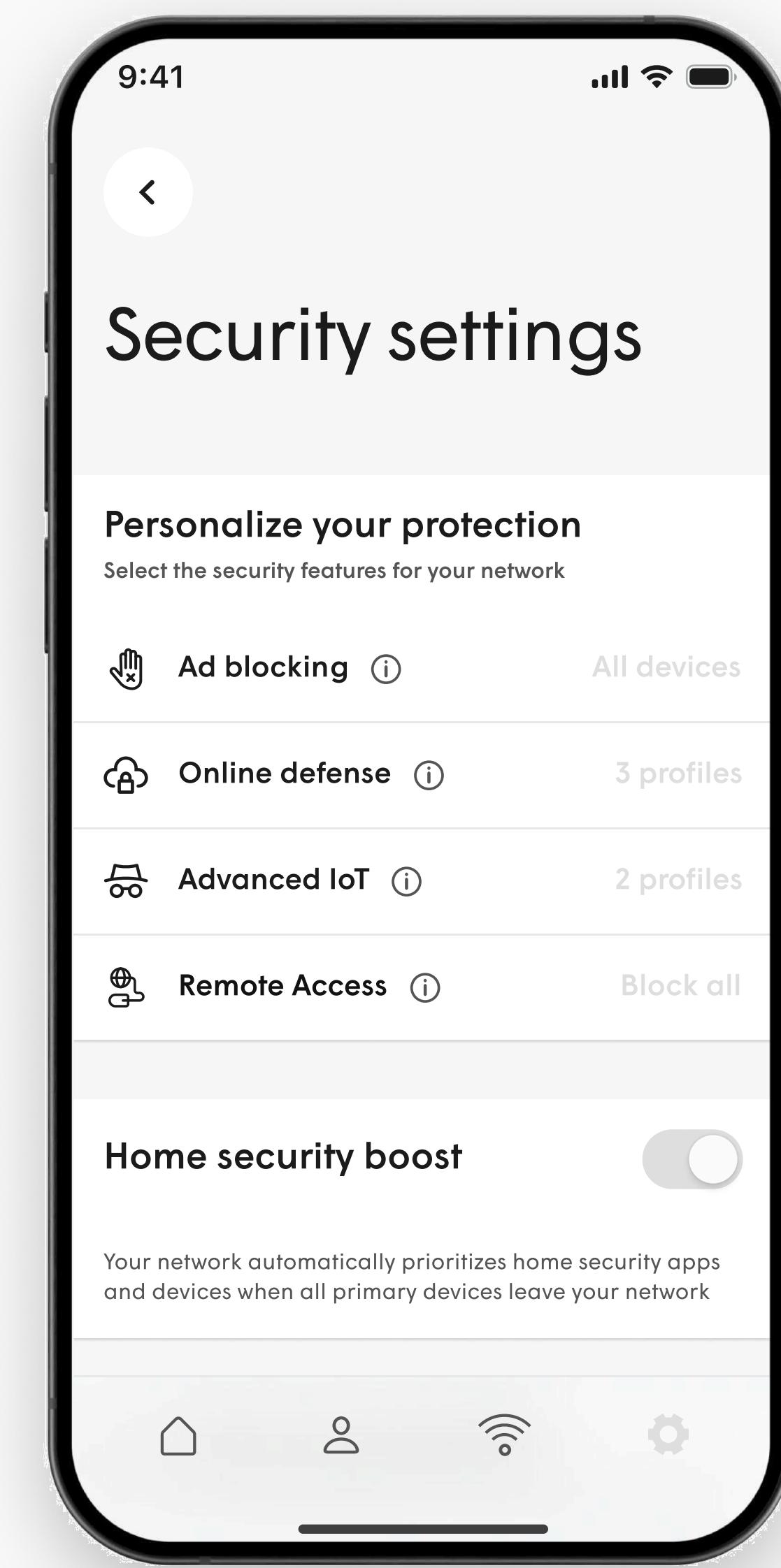
Scheduling a Focus

- 1 A Focus can be created from the home dashboard if there are none active, or from within the Profiles page.
- 2 To create a new Focus, start by pressing the "+" button on the Profiles page.
- 3 Start by naming your Focus and select the devices or Profiles that will be included, then tap the "Next" button.
- 4 On the following screen, select either "All" or custom tile options. "All" will disable internet access entirely, while custom options allow specific app categories (e.g. Social networking) or individual applications (e.g. Facebook) to be paused.
- 5 If proceeding with a custom Focus, select the desired categories or individual apps, then press "Next" to proceed.
- 6 You must now schedule your Focus to be one-time, recurring, or indefinite. Select a start and end date for one-time or recurring Focuses. An indefinite Focus will remain active until you deactivate it.
- 7 Select the applicable days of the week for a one-time or recurring Focus. Once completed, tap "Create" and the Focus will be activated based on these settings.



Understand and configure security policies

- 1 Tap the "Settings" button at the bottom of the Plume Home app.
- 2 Within Settings, tap the "Security" tile.
- 3 Once in Security settings, tap on each setting (e.g. ad blocking, online defense, advanced IoT, and remote access) to see and edit Profiles with these security policies.
- 4 Security policies can also be updated from an individual profile within the Profiles page.
- 5 If a device is in a quarantined state, it will show as "Pending activity" within the Security settings view.
- 6 Add, block, or approve individual websites or IP ranges by accessing the Security tile under the Settings page and then tapping the ellipsis icon (. . .) to access the Approved or Blocked list. Tap the "+" button to add websites or IP addresses.



Set up Home, Guest, and Internet-only passwords

- 1 Access the Network page and tap on the tile with the name of the WiFi network that you want to update.
- 2 Select which type of password to create from the Home, Guest, or Internet-only options.
- 3 Enter your password and select the shareable devices. Only selected devices will be able to use and access this password. After completing this step, tap the "Next" button.
- 4 Enter the new password which needs to be 8-63 characters long.
- 5 Set a date for the password to expire. "Never" is set by default.
- 6 Tap "Create" at the bottom of the screen to create the new password.

